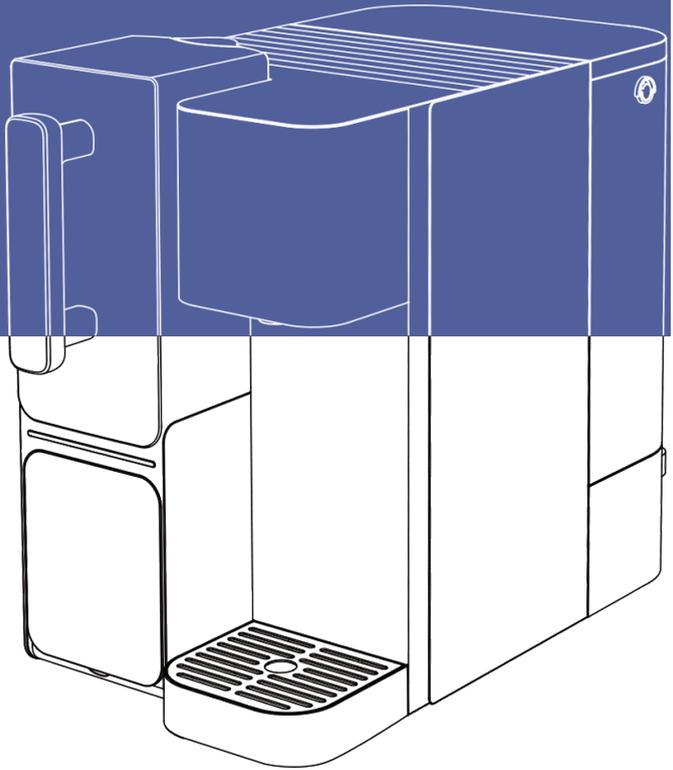


Model No.  
**WB99**

# Owner's Manual

## **Frizzlife Countertop Reverse Osmosis** Water Filtration System

*Frizzlife*



### **CONTACT US**

✉ [support@frizzlife.com](mailto:support@frizzlife.com)

▮ Please keep the manual for future reference.



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# Register to activate your warranty with Frizzlife.

- Scan the QR code to register
- Or email us your order ID and full name at [support@frizzlife.com](mailto:support@frizzlife.com)



## ■ Find the Installation Video

Search "Frizzlife WB99 Countertop Water Filter Installation" on [www.youtube.com](http://www.youtube.com)

## 1. BEFORE INSTALLATION

### ■ Inspect the Package

Please take out the system and all the components from the box. Inspect them carefully according to "Product Introduction", and make sure nothing is missing or damaged during shipping. If any parts are cracked or broken, please do not proceed with installation, and contact Frizzlife for an exchange or diagnosis E-mail: [support@frizzlife.com](mailto:support@frizzlife.com)

### ■ Specification

Model	WB99
Dimension (L*W*H)	9 (L)* 16.5(W) * 14.8(H) inch
Daily Production Rate	100 GPD
Feed Water Requirement	Municipal Tap Water
Rated Voltage	110V
Rated Power	55W
Rated Frequency	60Hz
Feed Water Temperature	39°F-100°F
Replacement Filter Models	Stage 1: FCR100+ Stage 2: SC90
Tank Capacity	Feed water tank: 4.5 L Pure Water Pitcher: 1.4 L

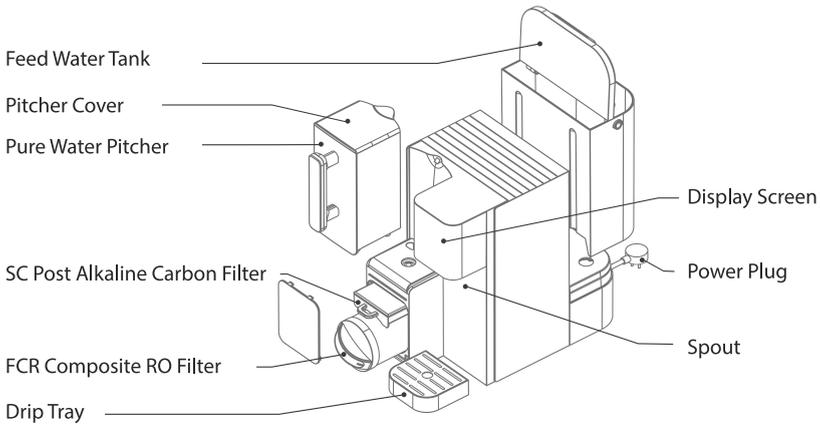
### Note:

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after using of the system.

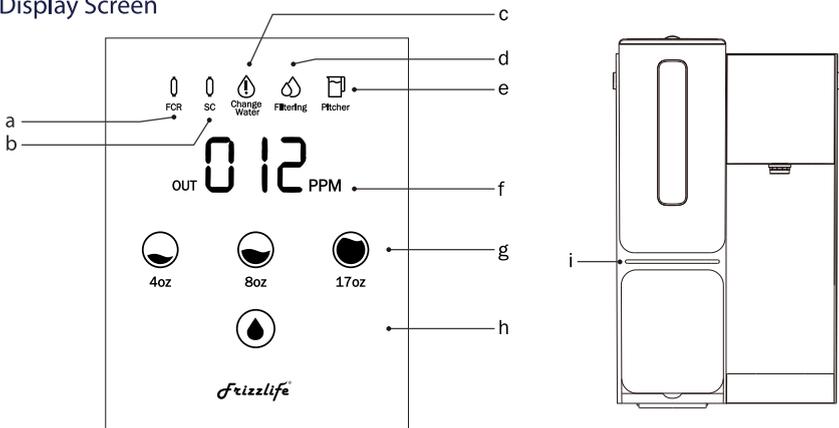
## ■ Precaution

1. Do not use it with water that is microbiologically unsafe or of unknown quality without adequate disinfection.
2. For cold water use only.
3. Do not freeze the filter, as this case cause cracking and water leakage.
4. Do not allow children under 3 years of age to have access to small parts during the installation of this product.
5. Testing was performed under standard laboratory conditions, actual performance may vary.
6. This installation must comply with all applicable state and local regulations.
7. Please flush the system for 3-5 feed water tanks for the first time usage.

## ■ Product Introduction



## ■ Display Screen



<b>a. FCR Filter Life Indicator</b>	<b>b. SC Filter Life Indicator</b>
- White: normal status	- White: normal status
- Flashing in red: replace soon	- Flashing in red: replace soon
- Red: replace now	- Red: replace now
<b>c. Change Water Indicator</b>	<b>d. Filtering Indicator</b>
- Flashing: change the water in the feed water tank.	- Light on: filtering water
- Light off: no need to change water	- Flashing quickly: during manual flushing
	- Flashing slowly: pitcher is not in place
	- Light off: not filtering water
<b>e. Pitcher Indicator</b>	<b>f. TDS Display</b>
- Light on: pitcher is in place	- The current outlet TDS
- Flashing: pitcher is not in place	
<b>g. Dispensing Volume Indicator</b>	<b>h. Dispense / Stop</b>
- 4oz/8oz/17oz: the dispensing volume	- Tap to dispense
- Deselect: continuous water discharge for 1 litre	- Tap again to stop dispensing

<b>i. Filtered Water Quality Indicator</b>
- Blue: The filtered water in the pitcher is within 24 hours.
- Red: The filtered water in the pitcher has been over 24 hours * The system has not produced water in the past 24 hours and the pitcher has not been lifted.
- Flashing: The pitcher is not in place
- Off: The system is unplugged or in standby/sleep status

## 2. Operation and Setting

### ■ First Time Usage

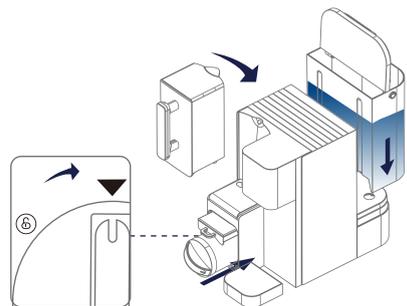
#### Step 1:

Please install the FCR RO filter and SC filter properly.

Put the pitcher in place.

Fill up the feed water tank with tap water, then put the tank in place.

Install the drip tray



**⚠ Important Note:** Please push the SC filter all the way in. Otherwise, the system cannot produce water.

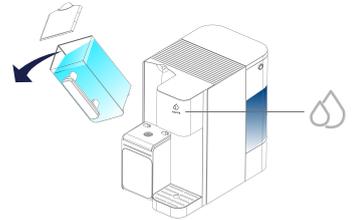
**Step 2:**

Plug in the system, the system will start to filter water, "Filtering" light on.



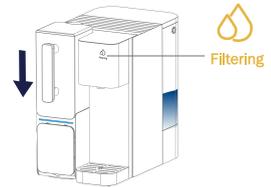
**Step 3 :**

When the "Filtering" light off, it means the pure water pitcher is full. Please discard the filtered water in the pitcher.



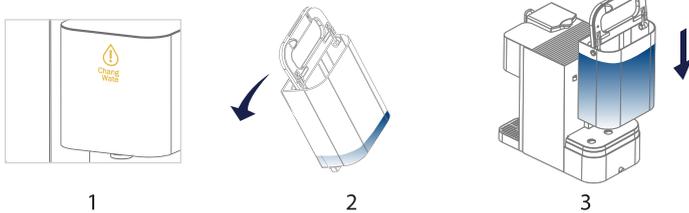
**Step 4:**

Put back the pitcher, the system will automatically start to produce water again.



**Step 5:**

Please repeat the "Step 2 - Step 4", until the "Change Water" indicator flashes. Please empty the remaining condensed water in the feed water tank first, and then refill the feed water tank with tap water.



**Step 6:**

The above "Step 1 - Step 5" is one round of system flushing process. For the first time usage, please repeat the flushing process for **3-5 times**.

**Important:** Please empty the remaining condensed water in the feed water tank before refilling. Adding water without this step will shorten the service life of filter cartridges.

## ■ Dispense Water



### Step 1:

Select the dispensing volume (4 oz / 8 oz / 17 oz).

*For continuous dispensing, please deselect the volume button.*



### Step 2:

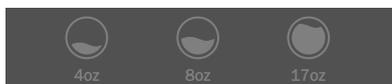
Tap to dispense water.



## Tips:

**Continuous Dispensing:** Deselect the volume button, touch  to dispense

directly. The maximum dispensing volume is 1 liter/34 oz.



**Stop Dispensing:** Touch  again to stop dispensing water.

## ■ Operational Guide

### Change Water



"Change Water" indicator flashes when:

- A. The water in the feed water tank is below minimum water level.
- B. The water in the feed water tank has been over 48 hours.
- C. The feed water tank is not installed properly.

**Important:** Please empty the remaining water in the feed water tank first before refilling. Adding water without this step will shorten the service life of filter cartridges.

### Filtering

"Filtering" light on, the system is filtering water. "Filtering" light off, water production is done. When lift the pitcher and put it down again, the system will start to filter water automatically. When the pitcher is in place, the system will automatically start to filter water after 60 seconds of continuous water dispensing.

### Flushing

#### ■ Automatic Flushing:

- a. the system will automatically flush for 10 secs before and after each water production.
- b. when the pitcher is full, the system will automatically flush for 60 secs after changing the water.
- c. the system will automatically pulse flushing 2 times every 2 minutes during water production.

■ Manual Flushing: long press the  and  for 3 seconds, the system will beep and flush for 3 minutes.

■ Exit Flushing: long press the  and  for 3 seconds again, the system will beep and exit the flushing mode.

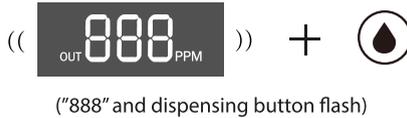
## TDS Display

The number on the panel is the TDS result after each water production.

### One Click Emptying

Enter emptying process: Long press the  and  for 3 seconds, the panel will start to flash.

Touch  to empty the water inside the pither and internal water circuit.



Exit emptying process: Long press the  and  for 3 seconds again to exit one-click emptying mode.

### Standby Status

After dispensing water, the machine returns to standby status if no operation within 30 seconds. All indicators light off except the TDS reading. Touch any button to wake up the interface.

### Sleep Status

The system will enter sleep status if there is no operation within 5 minutes. All indicators light off. Touch any button to wake up the interface.

### Filter Life Reset

1. Long press the  and  for 3 seconds, the system will enter filter life reset mode.

2. Touch  to select the filter you want to reset. The selected filter life indicator will flash.

3. Long press  and  for 3 seconds again, the filter life reset is done.

## Filter Replacement Guide

The Frizzlife WB99 Countertop Water Filter System requires care and cleaning after a period of time. It is recommended to change the cartridge according to corresponding time intervals in the table below.

Filter Cartridge No.	Replacement Filter Cartridge	Expected Lifespan
FCR100+	FCR: Composite RO Filter	1 Year
SC90	SC: Post Carbon Filter	90 days

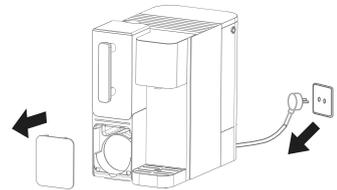
**Note:** All the service life of the filter cartridge listed are based on actual laboratory test and the provided water. The actual service life of filter cartridge depends on source water quality and daily water usage.

### Filter Life Reminder

FCR/SC Indicator	Light	Filter Status	Remaining Life
	White	Normal	> 10%
	Flash in red	Replace soon	<10%
	Red	Replace now	Expired

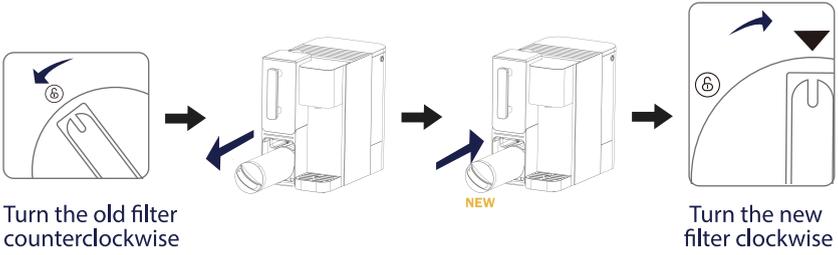
### Filter Replacement Instruction

**Step 1:** Cut off the power supply, take off the filter cover.

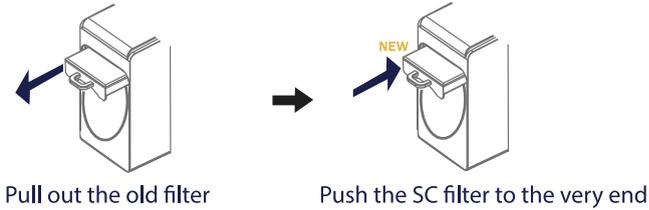


**Step 2:** Twist out the cartridge needs to be replaced counter clockwise.

**To replace FCR Filter**

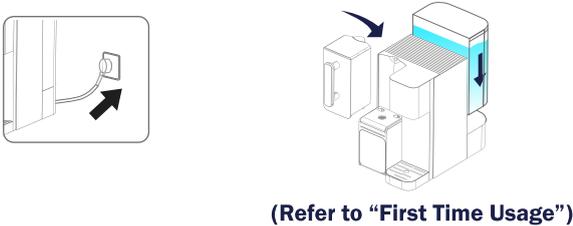


**To replace SC Filter**



**⚠ Important Note:** Please push the SC filter all the way in. Otherwise, the system cannot produce water.

**Step 3:** Plug in the system, please flush the new cartridge for 3-5 feed water tanks.



**Step 4:** Reset filter life

- ① Long press  and  for 3 seconds, the system will enter filter life reset mode.
- ② Touch  to select the filter you want to reset. The selected filter life indicator will flash.
- ③ Long press  and  for 3 seconds again, the filter life reset is done.

## 3. Error Display

Error Display	Issue	Function Failure	Solution
E2	Flow meter out of water or pump out of water		Please check if the tank is out of water.
E5	Ice alarm	Cannot dispense water	Please do not add feed water below 1°C.
EU	Communication failure	No response from the screen button	1. Please re-plug in the system 2. If the issue cannot be solved, please contact customer service team.
EB	Water pump is open circuit		1. Please re-plug in the system 2. If the issue cannot be solved, please contact customer service team.
H1	Water inlet temperature sensor failure		1. Please re-plug in the system 2. If the issue cannot be solved, please contact customer service team.
H5	Water production timeout	Cannot produce RO water Filter cartridge is not installed properly.	1. Re-install the filters 2. Please re-plug in the system 3. If the issue cannot be solved, please contact customer service team.
H8	Liquid level sensor failure		1. Please re-plug in the system 2. If the issue cannot be solved, please contact customer service team.

## 4. Troubleshooting

Fault	Possible Cause	Solution
Cannot dispense water	The system is not powered up.	Please check whether the power plug is loose or not plugged in.
	"Change Water" indicator flashes, the feed water tank is short of water.	Please empty the feed water tank first, and then fill up the tank with tap water.
	The pitcher is out of water.	Please wait until the pitcher has enough filtered water to dispense.
	Touch panel is damaged.	Please contact customer service team.
Does not process water	Filter cartridges are not installed properly.	Unplug the system, and re-install the filter cartridges properly. Please make sure SC filter is pushed to the very end.
	"Change Water" indicator flashes, the remaining water in the feed water tank does not reach minimum water level .	Please empty the feed water tank first, and then fill up the tank with tap water.
	Feed water tank or pitcher is not in place.	Please make sure the feed water tank and the pitcher are in place.
Water leakage	Water is spilling out from the drip tray.	Please empty the drip tray regularly.
	Water is leaking from the system inside.	Please unplug the system and contact customer service team.
	Water is leaking from the filter cartridges.	Unplug the system, and re-install the filter cartridges properly.
	"Pitcher" indicator flashes, the pitcher is not in place, water is leaking from the pitcher when filtering water.	Please put the pitcher in place.
The filtered water tastes weird	The filter cartridges have not been fully flushed.	Please flush the system for 3-5 feed water tanks before starting to use (Refer to "First Time Usage").
	The system has not been used for a long time.	Please flush the system for 3-5 feed water tanks before starting to use (Refer to "First Time Usage").
	The filter cartridges are expired and have not been replaced in time.	Please replace the corresponding filters in time (Refer to "Filter Replacement Guide")
No response from the screen button	The screen is damaged.	Please contact customer service team.

## 5.Maintenance

■ **If you have not used the system for a minimum of 2 days:**

it is suggested that you discard the feed water tank's remaining water, and discard the first two pitchers of RO water before starting to use it again.

■ **If the system will not be used for more than 1 week:**

please empty the remaining water in the feed water tank and the pitcher. Please unplug the system, seal the filter cartridges and store them in the refrigerator but do not put them in the freezer. Before the next use, please flush the system for 3-5 feed water tanks (Refer to "First Time Usage").

■ Clean the drip tray regularly (Once a week is highly recommended) to avoid bacteria and residual water outflow.

■ Replace the filter cartridge regularly according to the filter life indicator lights.

### How to clean the feed water tank?

During the daily water change, it is recommended to clean the feed water tank regularly (Once a week is highly recommended).

Use a descaling agent (such as citric acid) to soak the feed water tank for 30 minutes every month and then clean it. Do not use organic solvents such as alcohol to wipe it.

Do not use steel wool, and abrasive cleaner, or a corrosive liquid such as gasoline or acetone.

## 6.Limited Product Warranty

Frizzlife WB99 Countertop Reverse Osmosis Water Filter System

Warrantor: FRIZZLIFE INC

## ■ ONE YEAR LIMITED FRIZZLIFE WARRANTY

The Frizzlife WB99 Countertop Reverse Osmosis Water Filter System are warranted to the original purchaser. To be free of defects in material and workmanship by FRIZZLIFE INC, FRIZZLIFE will replace or repair components of the unit that Frizzlife has deemed to be broken within the limits of the warranty without charge. The customer is not responsible for any freight involved with shipping the item back for inspection and shipment of replacement items. Frizzlife is not liable for cost of removal, installation, transportation or any other charges in connection with a warranty claim.

Customer must register their systems with Frizzlife within 90 days of purchase in order to obtain a warranty. Warranty will discontinue after the unit is removed from the location where it was originally installed. Warranty begins on the date of delivery of product to the customer.

### ■ Owner's Warranty Responsibility:

As a condition of this Limited Warranty, the owner must ensure that periodic maintenance of the system is performed as described in the literature enclosed with the system. Should your unit develop a defect or otherwise fail to perform in accordance with this warranty, you should contact the retailer from whom the product was originally purchased.

1. Frizzlife is not liable for anything that we deem as abuse of the units, including but not limited to, misuse of product outside of intended use, equipment modifications, unauthorized repairs, improper installation, damage from freezing, hot water, fire or other acts of God outside of Frizzlife control.

This warranty will be void if defects occur due to failure to observe the following conditions:

- ▶ Incoming water to the the system cannot exceed 100°F.
  - ▶ Do not use outdoors or in a location that is subjected to direct sunlight or freezing. This warranty will not be effective unless and until the Frizzlife is shown to have been used in accordance with the installation and maintenance instructions accompanying the product.
2. Filter Cartridges are considered as disposable items, thus are not covered by warranty.
3. Customer is responsible for proper operation, which includes complete and continual leak inspection.

- ▶ Most of the unit components are made of plastic and eventually can break or crack from stress.
- ▶ There are no other warranties which extend beyond what is described above.

**NOTE:** IN CASE SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AND IMPLIED WARRANTY LASTS, YOU MAY CHOOSE TO RETURN THE SYSTEM. IF YOU CHOOSE TO KEEP IT, YOU AGREE THAT THE ABOVE LIMITATIONS STILL APPLY TO YOU.

To receive warranty service, please contact Frizzlife at [support@frizzlife.com](mailto:support@frizzlife.com)

## 7. Warranty Registration

# ACTIVATE YOUR WARRANTY

Please register your items within 90 days of your purchase at [support@frizzlife.com](mailto:support@frizzlife.com) or scan the following QR code



If you have any questions, any suggestions, or you need any assistance, please feel free to contact us anytime at [support@frizzlife.com](mailto:support@frizzlife.com).